



Debit Card Usage Brochure

Debit Card Green PIN Generation

1. Customer visits Uttar Pradesh Gramin Bank or Bank of Baroda ATM Machine for Debit Card Green PIN Generation. Screen is as under-



Figure 1: Main ATM Screen

2. Customer Swipe/put in the ATM Card in ATM Machine and the screen appears is as under-



3. Customer chooses his preferred language and the next screen appears as under wherein below mentioned options can be seen-
 - (a) Manage Debit Card
 - (b) Enter ATM PIN
 - (c) Set/Generate ATM PIN



Figure 3: Select Your Option

4. For the first time, customer is required to Set/Generate ATM PIN for his/her ATM card. Therefore, after selecting the option, customer can view below mentioned screen wherein he/she can enter his/her Account Number-



5. After entering Account No. and selecting 'Correct', the next screen appears as under for Re-entering Account No.



Figure 5 : Re-enter Account Number

6. After confirming, the next screen appears for entering registered Mobile No. Branch/Customer needs to ensure that his/her account number is registered in his/her account before applying for ATM card.

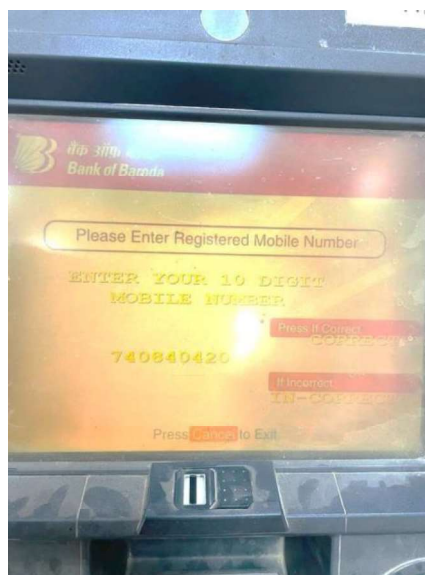
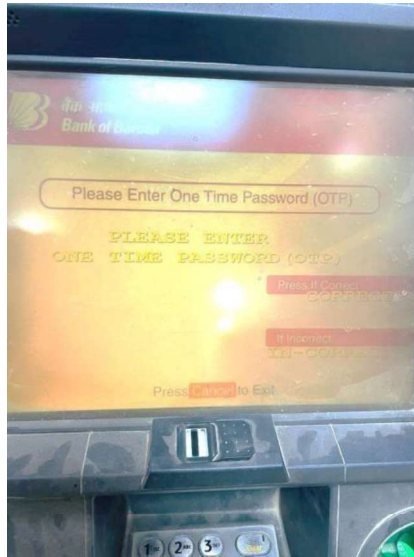


Figure 6: Enter Registered Mobile Number

7. After confirming, the customer can view next screen wherein he/she will be required to enter One Time Password(OTP) received at his/her registered mobile number.



8. After entering OTP, the next screen will come as 'Please wait. Your transaction is being processed'.

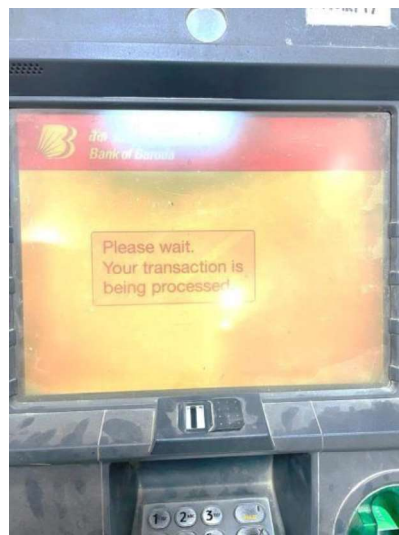


Figure 8: Transaction Processing Screen

9. After a while, the screen will be 'PIN Changed Successfully'. Receipt will be generated as per availability of ATM paper in machine.



Enabling Debit Card Channel Usage

10. After Successful PIN generation/Regeneration, the customer is required to enable ATM/POS/ECOM flag for his/her ATM card. For Enabling ATM/POS/ECOM flag, customer is required to swipe/put in his/her card in ATM Machine and Select Manage Debit Card.



Figure 10: Option Screen

11. Customer can view below mentioned screen for entering PIN-



Figure 11: Enter PIN

12. After entering PIN, the screen will show below mentioned two options-

- (a) Manage Channel
- (b) Set Card Limit



Figure 12: Manage Debit Card Options

13. Customer will be required to select Manage Channel. The next screen will show below mentioned options as shown in screenshot under-

- (a) ATM
- (b) POS
- (c) ECOM
- (d) Contactless



Figure 13: Manage Channel Options

14. The customer is required to enable the mode of channels which he/she wants to use. Once he/she selects the particular mode (ATM/POS/ECOM/Contactless), the next screen will show below mentioned options –
- (a) Press 1 For Domestic Use Only
 - (b) Press 2 For Intl Use Only
 - (c) Press 3 For Domestic and Intl both
 - (d) Press 4 For Disable all Usage

Screenshots for enabling ATM Usage, POS Usage and E-COM Usage are as under-



Figure 14: Enabling ATM Usage



Figure 15: Enabling POS Usage



Figure 16: Enabling E-COM Usage

15. The customer is required to enter option (1/2/3/4) and Confirm for enabling the particular mode (ATM/POS/ECOM/Contactless). After pressing Confirm, the below screen with message 'Please wait. Your transaction is being processed.'



Figure 17: Transaction Process Screen

16. If the mode has successfully enable, the below screen will be visible. Receipt will also be generated as per availability of ATM paper in machine.



Figure 18: Confirmation Screen



Debit Card Limit Set Up for Cash Withdraw and Online Transactions

17. Once the customer has enabled usage mode/channel, customer is required to **Set Card Limit**. For setting Card limit, customer is required to swipe/put in his/her card in ATM Machine, enter his/her PIN and Select Manage Debit Card.



Figure 19: Option Screen

18. The next screen will show below two options-
- (a) Manage Channel
 - (b) Set Card Limit



Figure 20: Manage Debit Card Screen



19. After selecting Set Card Limit, below mentioned options will be visible –

- (a) ATM Limit
- (b) POS/ECOM Limit Screenshot is as under-

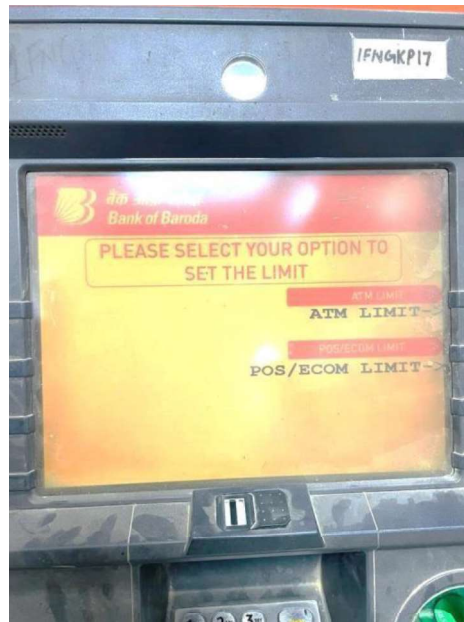


Figure 21: Set Card Limit Screen

20. Customer is required to set the transaction limit for his/her ATM card for ATM/POS/ECOM channel.

- (a) User can set ATM transaction limit upto Rs.25,000 (Rs. Twenty Five Thousand Only) . Customer is required to enter 'Desired Limit' for setting his/her ATM card transaction limit.
 - (b) User can set POS/ECOM transaction Limit upto Rs.50,000 (Rs. Fifty Thousand Only). Customer is required to enter 'Desired Limit' for setting his/her POS/ECOM transaction limit.
- Screenshot after selecting 'ATM Limit' and 'POS/ECOM Limit' is as under-



Figure 22: Setting ATM Transaction Limit

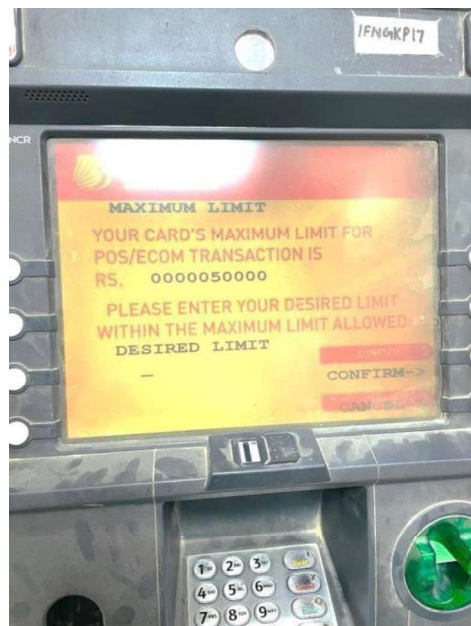


Figure 23: Setting POS/E-COM Transaction Limit

21. After entering the limit and selecting 'Confirm', the below screen with message 'Please wait. Your transaction is being processed.'



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Figure 24: Transaction Processing Screen

22. If the mode has successfully enable, the below screen will be visible. Receipt will be generated as per availability of ATM paper in machine.



Now, Enjoy Smooth Digital transaction experience using Brand New “UPGB RuPay Debit Cards”.



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Important Details

- **Helpline Number:** Toll Free Number for Card Blocking & Transaction Complaints: **1800-229-779**
- **Daily Transaction Limit:**
 1. ATM Cash Withdrawal Limit per Day- Rs 25000
 2. ATM Cash Withdrawal Limit per Transaction- Rs 10000
 3. Number of Cash Withdrawal Per Day- 10
 4. Purchase/Online Transaction Limit Per Day: Rs 50000